INTELLI-SPRAY
REMOTE CONTROL RETRACTABLE HOSE REEL SPRAYERS

QUALITY • PERFORMANCE • RELIABILITY • SERVICE

INSTRUCTION MANUAL

INTELLI-SPRAY
QUIK ATTACK FIRE UNIT

QA2000

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OVER 35 YEARS MARKETING LEADERS

AUSTRALIAN MADE AUSTRALIAN OWNED

WELCOME TO INTELLI-SPRAY

On behalf of the Intelli-Spray team, we would like to thank you for investing in a quality Intelli-Spray product. Our units are manufactured to the highest standard of quality, with every individual unit hand-assembled to guarantee our customers the best product and service possible. As an Australian owned business your investment has enabled our every success.

As a division of Quik Corp, our team have provided over three decades of high-quality agricultural products into the Australian market. From our humble beginnings in 1988, our product range has continually expanded and our innovation sparks from the passion and commitment we have for the agricultural industry.

Producing the world's first remote controlled retractable hose reel system in 1988, Intelli-Spray is the preferred choice of spray units for farmers, councils, contractors and nurseries.
With innovation, valuable expertise and the most dedicated service, we produce superior equipment suited to the harsh Australian and international environment. After 30 years, we know what it takes to make the most trusted sprayer on the market.

All Intelli-Spray units are fabricated and hand-assembled in Coolum Beach, Queensland, Australia. We control all aspects of the fabrication and assembly process, ensuring you get the highest quality product. We are extremely proud and dedicated to providing jobs to local employees in the manufacturing sector.

WARNING

NEVER START THE HONDA MOTOR WITH THE RADIO ON/OFF SWITCH IN THE ON POSITION OR DAMAGE CAN OCCUR TO THE RADIO RECEIVER!

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SAFETY WARNING

SAFETY WARNING!

Do not attempt to lift the Quik Attack 2000 unit when the tank contains water.
The Quik Attack 2000 forklift pockets are designed to support empty weight, not full weight. Only use the provided eyelets when lifting via slings or chains. Failure to do so may result in damage to the unit or cause serious injury or death.

THIS MANUAL IS INTENDED AS AN INSTRUCTIONAL GUIDE. THIS WORK CARRIES INHERENT RISKS AND POTENTIAL FOR INJURY OR ERROR. THIS WORK MUST BE UNDERTAKEN BY A PERSON WHO IS SUITABLY EXPERIENCED IN THE SKILLS REQUIRED TO COMPLETE THIS TASK.

SERVICING INSTRUCTIONS

- The engine and pump are to be regularly serviced in accordance with the manufacturer's instructions enclosed.
- Drain and replace the fuel if it is more than three months old.
- The pump should be run at least once per month flushing with clean water.
- Ensure there is no residual foam left in the system.
- The bolts on the unit should be regularly checked & tightened.

FOR ALL MODELS

WARNING

PLEASE FOLLOW ALL WARNINGS AS FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY, PERMANENT INJURY OR DEATH

1. DO NOT start the unit until you have read this manual carefully.
2. DO NOT let any person near the unit while it is operating.
3. DO NOT start motor with pressure lever in the “press position”
4. DO NOT pull the hose out too fast as the reel may run on, causing the hose to become entangled.
5. DO NOT alter the equipment in any manner. If repairs are necessary use only genuine factory repair parts.
6. DO NOT leave the unit running unattended at any time.
7. DO NOT operate the unit if there are any leaks from hoses, fittings, ECT. Fluids which are under high pressure can penetrate the skin.
8. DO NOT operate near power lines, as contact could result in electrocution.
9. DO NOT refuel the engine until it has stopped and, if any fuel is spilled, make sure the area is dry before starting the engine.

PLEASE NOE: Some photos in this manual feature Quik Corp logos, our Australian brand. All parts, components and functionality remain exactly the same across all Intelli-Spray units.

This manual provides general guidance for the standard model of this unit. Due to the customization options available, certain features or components may differ on your individual unit.

If you are unsure about the maintenance or operation of any specific part of your model, please contact your local distributor for assistance.

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All information and illustrations contained in this manual are based on the latest product information available at the time of printing. This manual is intended as a guide only.

QUIK ATTACK 2000 OVERVIEW

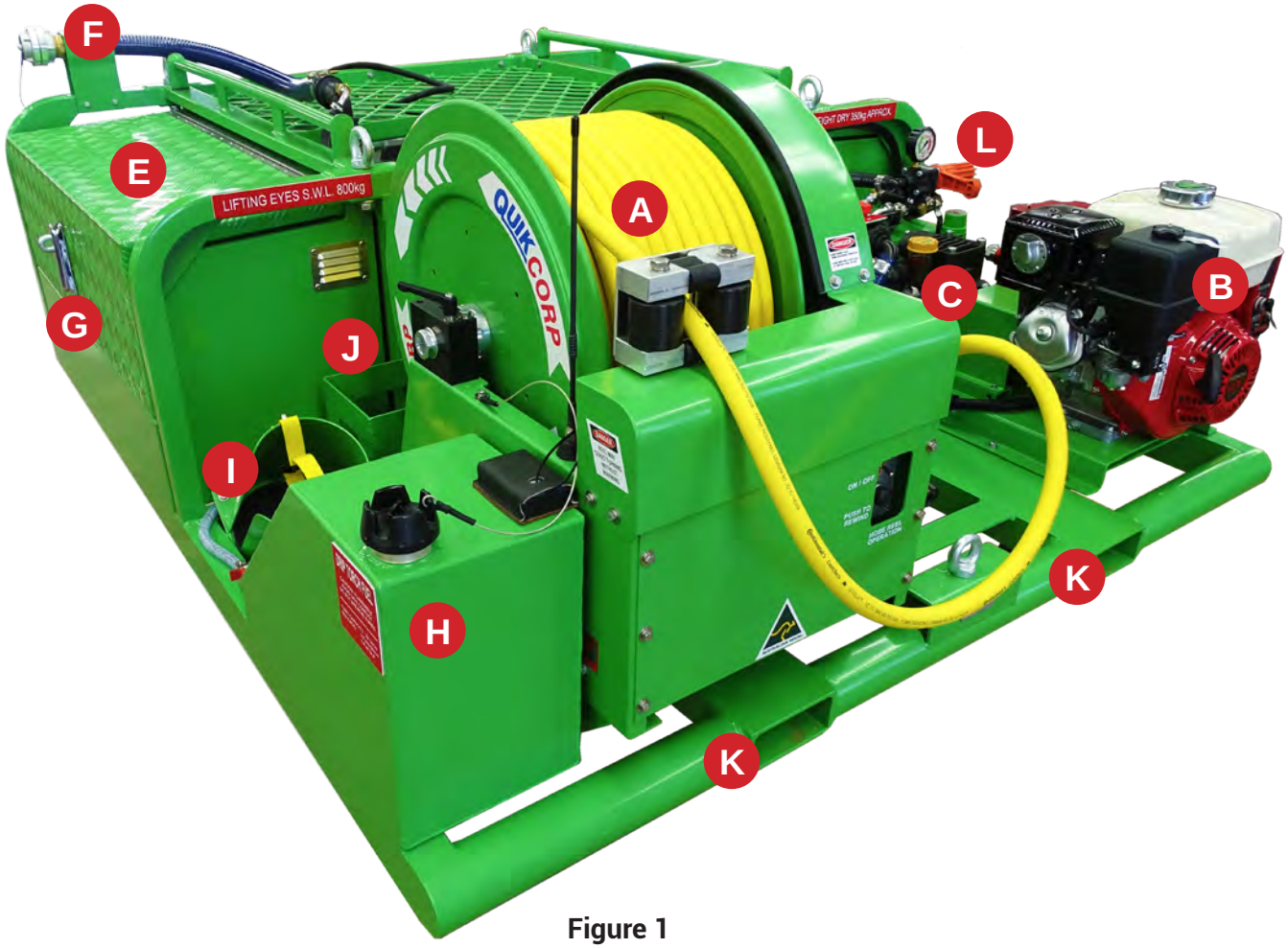


Figure 1

A. RFR-4 powered self-guiding hose reel with 90m of 1/2" fire hose
B. Honda GX270 (9HP) petrol, electric start engine
C. Bertolini PA530 high pressure pump
D. Solid EF (Eco Foam) 1000 dispenser
E. Twin storage lockers (vented & lockable). RH locker includes chainsaw extension
F. Venturi fast filler with 1 ½" (38mm) Storz Fitting
G. 6.6m of 1 ½" suction hose and floating filter (stored inside locker)
H. Drip torch fuel tank
I. Drip torch holder

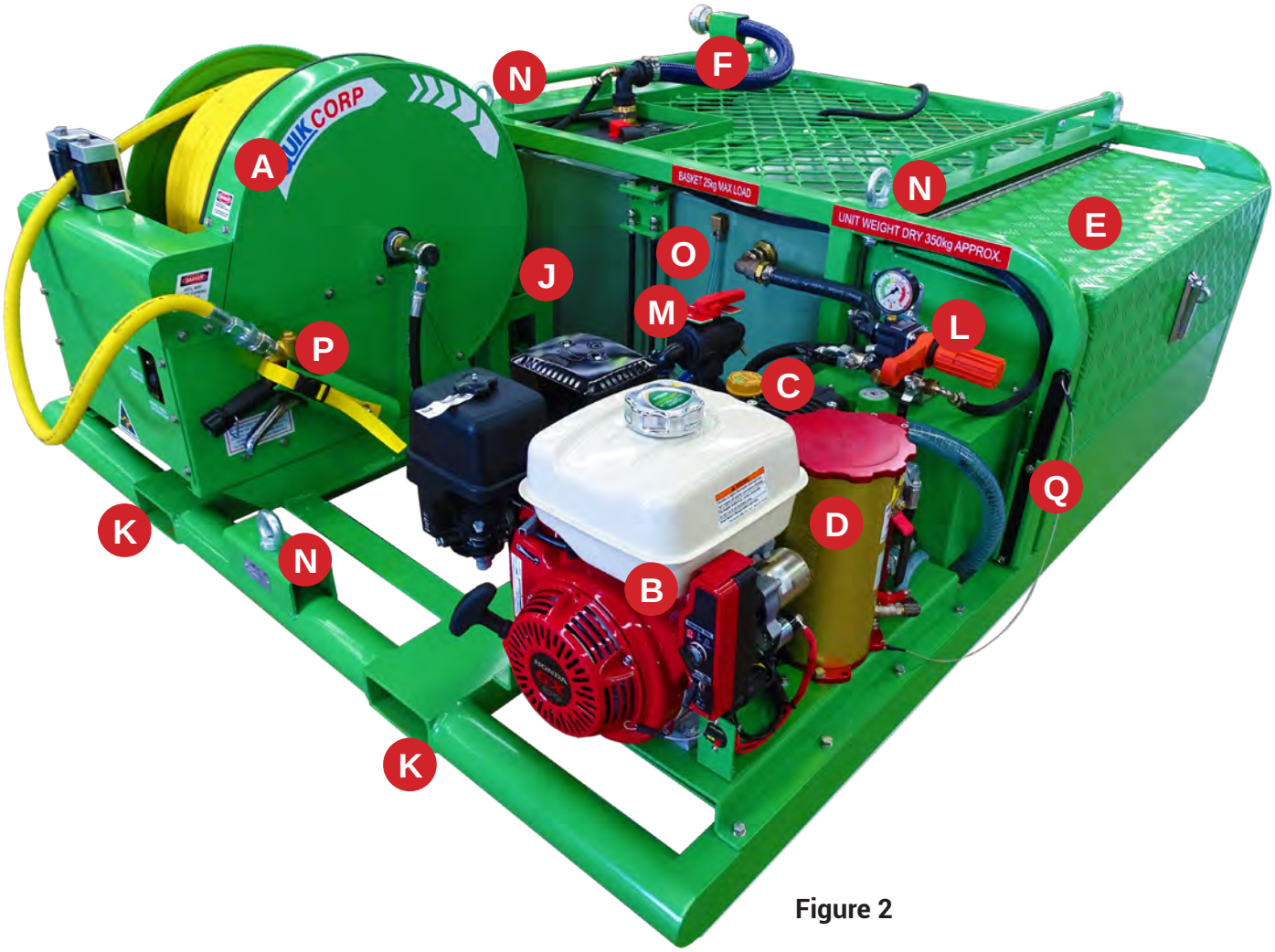


Figure 2

J. Jerry can holder suitable for jerry cans up to 20 litres
K. Forklift pockets for ease of transport
L. Sting pressure controller
M. 100 litre reserve valve
N. Lifting lugs
O. Tank water level indicator
P. QCFE fire nozzle
Q. Solid EF lid spanner

OPERATING INSTRUCTIONS

1. Ensure that the engine has been filled with oil to the correct level. Do not overfill.

2. The engine is equipped with a low oil level switch. When the vehicle is on a steep slope some difficulty may be experienced in getting the engine started due to the oil moving away from the low oil level switch.

3. Fill the fuel tank with unleaded fuel.

4. Ensure there is sufficient water in the water tank.

5. Set the orange lever on the sting controller to its vertical position.

6. Set the red lever (Figure 4, Item 4) on the pump to ON or RESERVE. Set throttle and choke to up right positions

7. Turn the engine key to start. If power is unavailable, use the pull start.

SAFETY WARNING
BE CAUTIOUS OF HOT PARTS ON MUFFLER AND ENGINE!

The muffler and other engine parts become very hot while the engine is running or just after it has stopped.
PPE gear is to be worn at all times while operating this equipment.
Operate the engine in a safe area and keep personnel, who are not wearing PPE gear away from the running engine.

Figure 3

OPERATING INSTRUCTIONS contd.

WARNING
Pump fuel tap must be turned OFF after each use of pump otherwise flooding will occur due to vibration of the carburetor float whilst travelling.

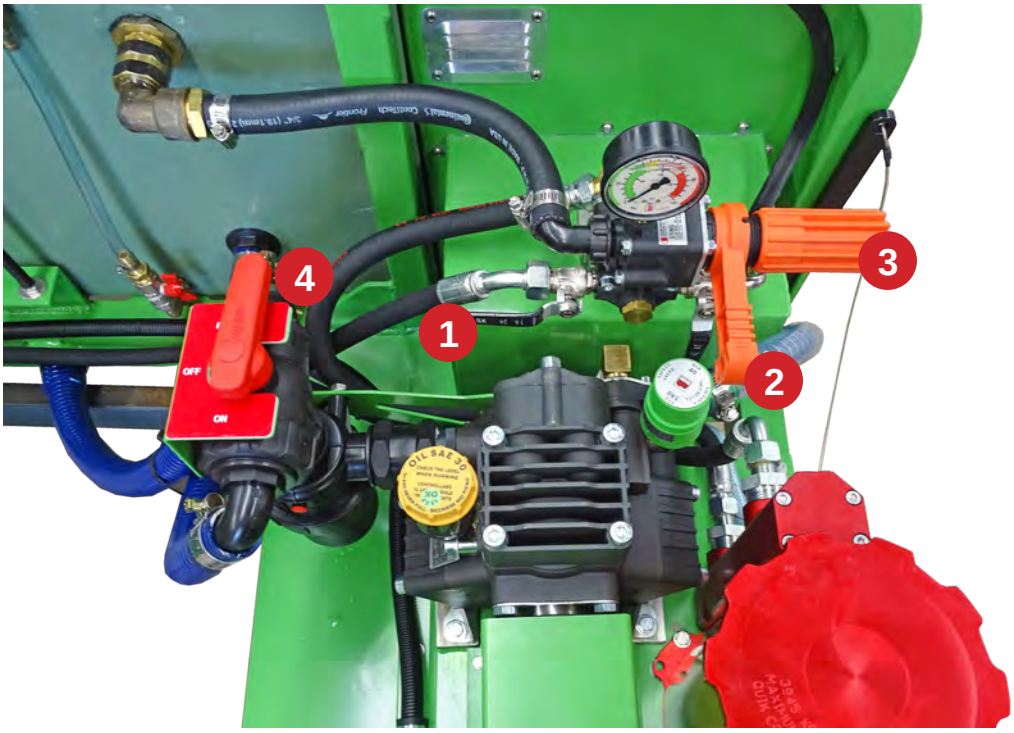


Figure 4

1. Unclip hose nozzle from holder and point in desired direction.
2. Turn black lever (Figure 4, Item 1) in direction of flow.
3. Set orange lever (Figure 4, Item 2) to its horizontal position.
4. Pull hose nozzle trigger inwards to start flow of water (Refer pg. 10 hose nozzle).
5. Use orange handle (Figure 4, Item 3) to adjust operating pressure.
6. If foam is required, set lever on eco foam to INJECT (Figure 5, Item 2).

SHUT-DOWN PROCEDURE

1. On completion of firefighting operations requiring the use of foam, set lever on Solid EF dispenser to BYPASS. Flush hose lines until all foam solution is expelled. Do not leave residual foam in the lines as damage may occur.

2. Set orange lever (Figure 4, Item 2) to its vertical position.

3. Drain water from hose line by pulling on nozzle trigger.

4. Turn engine key to OFF.

WARNING
Pump fuel tap must be turned OFF after each use of pump otherwise flooding will occur due to vibration of the carburetor float whilst traveling.

OPERATORS NOTES
DURING OPERATION, PULSING IN THE HOSE LINES MAY OCCUR. THIS IS DUE TO CAVITATION (AIR) IN THE LINES.

To rectify this issue, please follow the below guidelines:

- Ensure there is sufficient water in the tank.
- Run the pump in BYPASS and let run at 2/3 throttle position for 30 seconds.
- If pulsing continues, check all hose clamps and filters are tight.
- AIR CAN BE DRAWN IN, EVEN IF WATER IS NOT LEAKING OUT

SOLID EF1000 OPERATING PROCEDURE

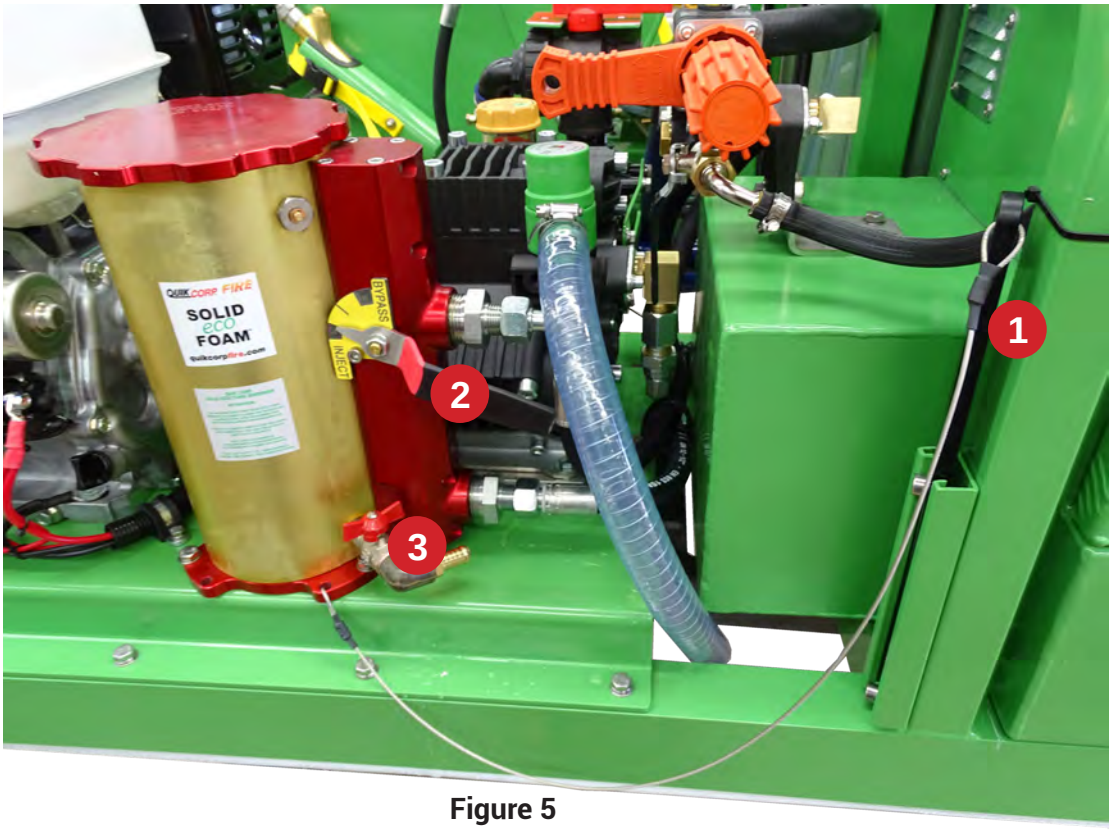


Figure 5

1. Using the black spanner tool (Figure 5, Item 1) open and remove the Solid EF dispenser lid (anticlockwise).
2. Remove the stainless-steel cage from inside the dispenser.
3. Twist the cage lid until it is completely open.
4. Insert one foam block into the cage.
5. Reverse the above procedure to close the dispenser.
6. Once engine is ON and water is flowing, use the Solid EF handle to inject the foam (Figure 5, Item 2).

WARNING
ENSURE WETTING AGENT BLOCK IS DISSOLVED

If foam block is not completely dissolved after operation, drain the water via the release valve (Figure 5, Item 3). Failure to do so will cause foam to dissolve and clog the hose lines.

QCFE FIRE NOZZLE

The QCFE Fire Nozzle was designed specifically with bush fire fighting in mind. The trigger action allows for one handed operation and is ergonomically designed for extended use. Most standard nozzles are basic and often don't offer any features. Any good trigger action nozzles, whilst extremely effective, are also expensive. The QCFE Fire nozzle gives you the action you want with a robust design and excellent features at an affordable price.

- Light Weight.
- High Pressure Low/High Flow.
- Volume selectable by nozzle selection.
- Robust Heavy Duty Design.
- Low Pressure High/Low Flow.
- Easy to operate from Jet to fog with an easy to operate adjustment.

Specifications:

- Length 30 cm.
- Flow range 50 -150lpm (dependent on nozzle).
- Working Pressure: 580 PSI with 1-7 millimetre tip selection.
- 1" Inlet.

The QCFE Fire Nozzle is easy to operate from jet to fog through the red Adjuster Grip (just behind the nozzle shield):

- Adjuster Grip fully turned back is fog,
- Adjuster Grip fully turned forward is jet.

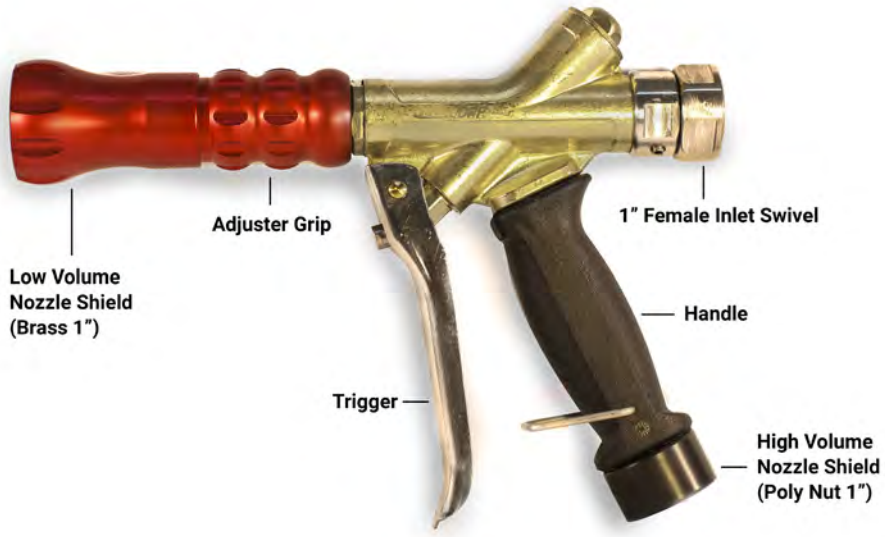
The QCFE Fire Nozzle has also an interchangeable Diffuser Disc available to change the flow rate:

- Standard Diffuser Disc is for 150 litre/minute (21mm diameter, Part No. 4758292)
- Optional Diffuser Disc is for 75 litre/minute (23mm diameter, Part No. 4758291)

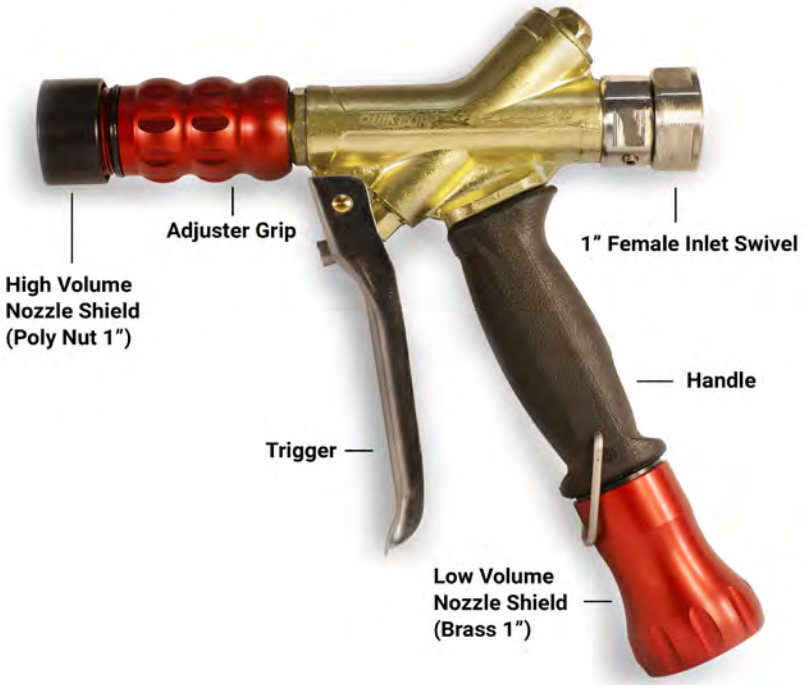
To change the diffuser disc: take off the red Nozzle Shield, undo the counter sunk screw with an Allen key, take off the small diffuser part, change the disc (you may have to turn the red adjuster grip forward to push the disc forward), assemble in reverse steps.

The QCFE Fire Nozzle has a standard 1" BSP female thread as inlet and a 5mm Tip in the low flow nozzle shield. The QCFE Fire Nozzle has 2 Nozzle shield options:

Option 1:
Red Nozzle Shield (Brass) as it comes standard delivered. In this instance the nozzle performance as a low flow.



Option 2:
Interchange the red Nozzle Shield with the black Poly Nut from the hand piece.
In this instance the nozzle performance as a high flow.



HOSE REEL (RFR-4) GUIDELINES

BASIC OPERATION

1. Turn power switch ON.

2. Adjust friction brake tension to minimise hose ‘run on'.

3. Walk out the hose. The reel will ‘free-wheel' out to the desired distance.

WARNING
Do not pull the hose out too fast. This can cause hose ‘run on' which will cause the hose to be come tangled. Always walk the hose out in a controlled manner.

4. To retract the hose, press the button on the remote to operate the electric motor on the reel.

5. Press and hold the button on the remote to retract the hose back to the unit. Ensure the hose is always in front of the operator. Be sure to release the button 2 metres prior to the end of the hose.

WARNING
The hose reel circuit breaker is located below the Quik Attack 2000 ignition switch. The circuit breaker is rated at 30amps to provide protection for the hose reel wiring and motor in the event of an accidental short circuit.

MAINTENANCE

DAILY	Check battery condition, water level and voltage (12 or 24v). All safety guards and decals are in place. Inspect all bolts, nuts and hose fittings for tightness.
20 HOURS	Remove chain guard and check chain tensions. Check “freeness" of swivel and lubricate if required.
200 HOURS	Grease all bearings (if fitted with grease nipples).
YEARLY	Motor brushes must be checked by auto-electrician.

HOSE REEL (RFR-4) GUIDELINES contd.

HANDY HINTS

- Turn radio switch OFF when not in use.
- If hose becomes caught, release button immediately or damage to motor could result.
- Keep machine under cover when not in use.
- A low power or voltage battery will cause weak or intermittent operation of the units motor.
- Do not wash electrical components of the reel with high pressure water.
- Use mild detergent (not truck wash) to clean the reel.
- Only connect the reel to the appropriate voltage.

TROUBLESHOOTING

ISSUE	PROBABLE CAUSE	REMEDY
Reel does not retract and manual button does not work	Switch (1) not “on” or faulty Flat battery Break in vehicle battery connection Blown fuse Broken reel drive	Switch on or replace Charge or replace Repair Replace (10 amp) Replace
Reel does not retract and manual button works	Transmitter and receiver not tuned Discharged transmitter battery Wrong transmitter Faulty transmitter or receiver	Tune radio as per in-structions on next page Replace (216-9V) R=Right L= Left Return to Quik Corp
Reel only retracts at a close distance	Discharged transmitter battery Aerial broken or loose on base Coax broken inside of aerial base Low 12V. Or 24V power source Faulty receiver or transmitter. Interference from overhead power lines	Replace (216-9V) Tighten or replace Repair Charge battery Return to factory Move away from interference
Reel is difficult to pull out	Reel brake is adjusted too tight	Adjust reel brake

HOSE REEL (RFR-4) GUIDELINES

DRUM DRIVE BELT ADJUSTMENT

Check belt drive every 6 months.
If hose does not retract, belt may be 'slipping'. Tension on belt is adjusted by moving motor forwards to tighten or backwards to loosen.

Tools needed:
G-Clamp, Screwdriver, 10mm Ratchet

1. Disconnect Anderson Plug at rear of the hose reel.
2. Remove the self guide guard by removing the 4xM6 bolts. There are 2 at either end. (Figure 6, A).
3. Remove the front cover by removing the 6xM6 bolts (Figure 6, Item B).
4. Loosen 4xM6x20 bolts (Figure 7, Item C) on the RH side of the motor mount.
   Do not remove completely.

Figure 6

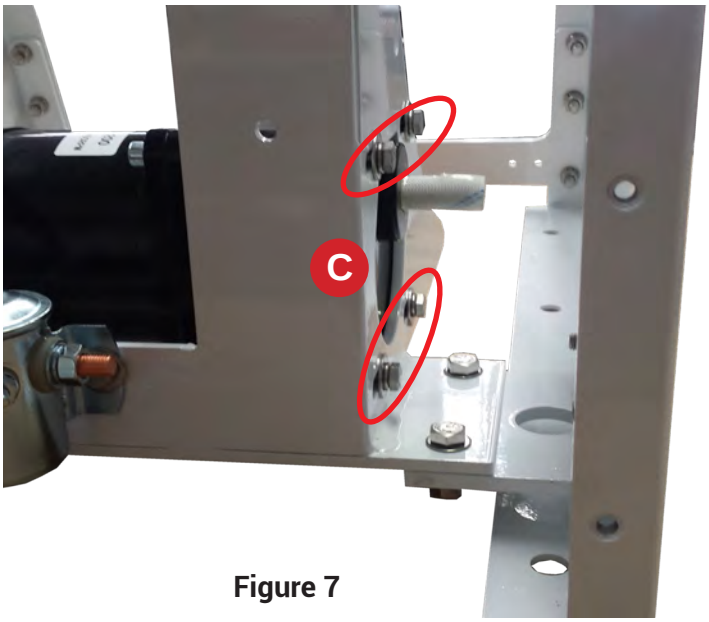


Figure 7

HOSE REEL (RFR-4) GUIDELINES contd.

DRUM DRIVE BELT ADJUSTMENT contd.

WARNING
Hose reel assembly can make accessing these bolts difficult.

5. Apply G-clamp as shown in picture below.
6. Tighten G-clamp to put tension on motor and move motor towards you to tighten belt.
7. With G-clamp still in place, tighten 4x bolts (Figure 7, Item C).
8. Remove G-clamp and re-fit front cover. Re-fit self guide guard.
11. Ensure all bolts have been securely fastened.
12. Reconnect Anderson Plug and test operation of hose reel.

Apply G clamp

Move motor to tighten belt

Tighten bolts

HOSE REEL (RFR-4) GUIDELINES

TUNING TRANSMITTER TO RECEIVER

Your reel is delivered pre-tuned from the factory. If at some point you need a new radio transmitter or receiver board, you will need to re-tune your system.

To tune your transmitter to the receiver, you will need to remove the covers off both the 915MHz transmitter and receiver to expose the dip-switch boards (Figure 8)
Inside you will see a set of dip-switch codes in each (blue boards).
These codes can be moved into the UP or DOWN position.

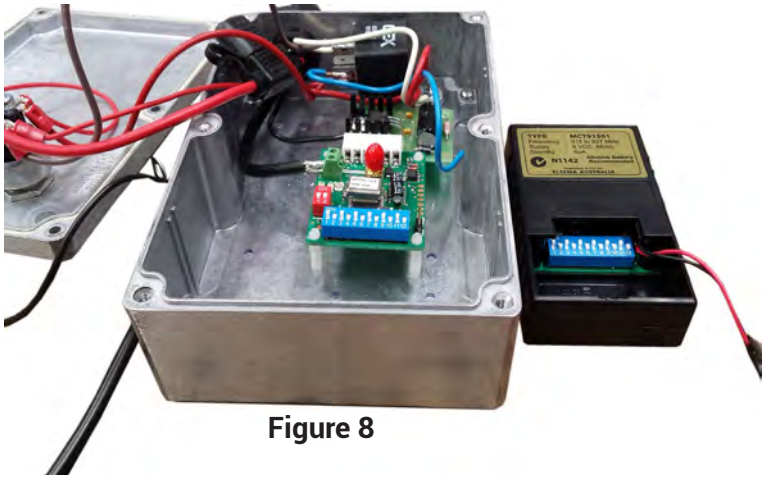


Figure 8

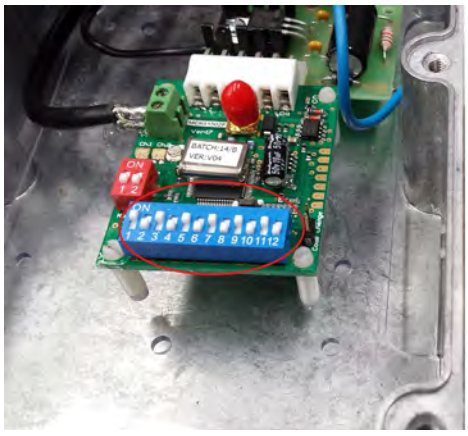


Figure 9

Ensure that both the radio receiver dip-switch and radio transmitter dip-switch code match to each other (Figure 9). This will enable the remote control to operate correctly.

Example of dip-switch codes matched to each other.

WARNING
The working range of RFR reel radio transmitters can be affected by the many factors that typically affect all 915MHz radio transmissions. These include operating in the vicinity of high tension power lines, buildings and other obstructions, other radio transmitters, and under certain atmospheric conditions. Under ideal conditions, using a long range antenna, up to 500 metres (or more) may be achieved.

MOUNTING INSTRUCTIONS

MOUNTING KIT CONTENTS

The Mounting Kit, Part Number 1912906, contains the following components:

ITEM NUMBER	QTY	PART NUMBER	DESCRIPTION
1	1	1912322	ASSY MOUNT - HEADBOARD
2	2	1912861	ASSY CLAMP REAR

The Headboard Mount, Part number 1912322, Contains the following components:

ITEM NUMBER	QTY	PART NUMBER	DESCRIPTION
1	1	1912319	ASSY - WELDED - HEADBOARD MOUNT
2	2	1912323	ASSY - WELDED - BACKING PLATE - HEADBOARD
3	6	5555010	WASHER M10 X 21 X 1.6 Z/P
4	6	5585500	WASHER SPRING M10 Z/P
5	6	2190335	HEX HEAD BOLT M10 X 25 8.8 ZP
6	2	3530010	NUT NYLOC M10 Z/P 8.8

The NS Rear Clamp, Part number 1912861, contains the following components:

ITEM NUMBER	QTY	PART NUMBER	DESCRIPTION
1	1	1912857	ASSY - WELDED - CLAMP - REAR
2	1	1913729	WELDMENT - SUPPORT - UNDER TRAY
3	1	5595400	WASHER M12 X 27 X 3 Z/P
4	1	2190500	HEX HEAD BOLT M12 X 65 8.8 Z/P
5	1	5590000	WASHER SPRING M12 Z/P
6	2	2048002	HEX HEAD BOLT M10 X 30 8.8 ZP
7	4	5555010	WASHER M10 X 21 X 1.4 Z/P
8	2	3530010	NUT NYLOC M10 Z/P 8.8

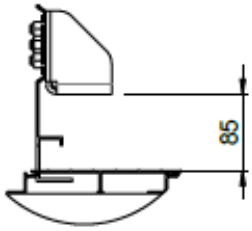
The OS Rear Clamp, Part number 1912861, contains the following components:

ITEM NUMBER	QTY	PART NUMBER	DESCRIPTION
1	1	1912857	ASSY - WELDED - CLAMP - REAR
2	1	1913731	WELDMENT - SUPPORT - UNDER TRAY
3	1	5595400	WASHER M12 X 27 X 3 Z/P
4	1	2190500	HEX HEAD BOLT M12 X 65 8.8 Z/P
5	1	5590000	WASHER SPRING M12 Z/P
6	2	2048002	HEX HEAD BOLT M10 X 30 8.8 ZP
7	4	5555010	WASHER M10 X 21 X 1.4 Z/P
8	2	3530010	NUT NYLOC M10 Z/P 8.8

HEAD-BOARD BRACKET KIT

HEADBOARD MOUNT - 1912322

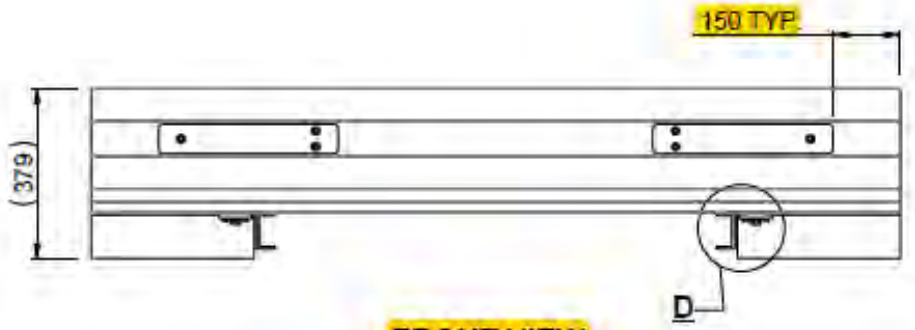
1. Use part number 1912319 as a drilling template for your headboard.
2. Set mount height as per detail B on drawing number 1912906.



DETAIL B

3. Locate mount central to vehicle as shown on Front view and Top view on drawing number 1912906.

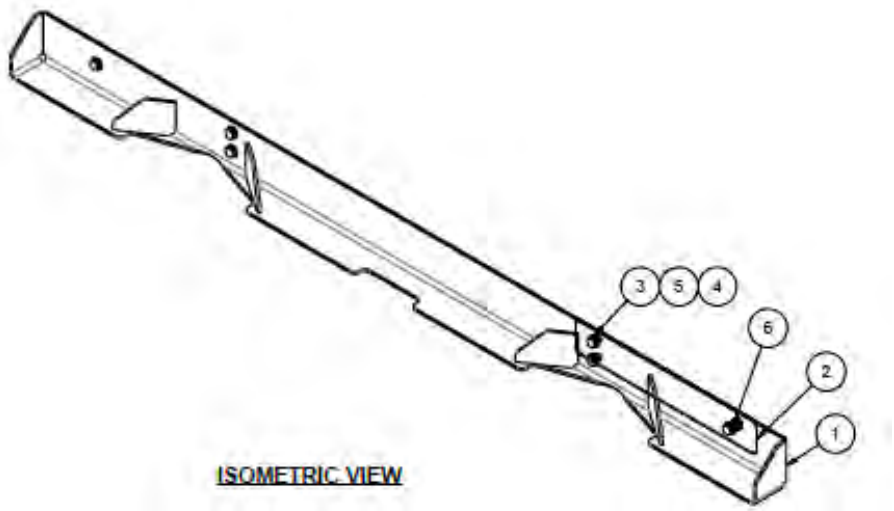
TOP VIEW



FRONT VIEW

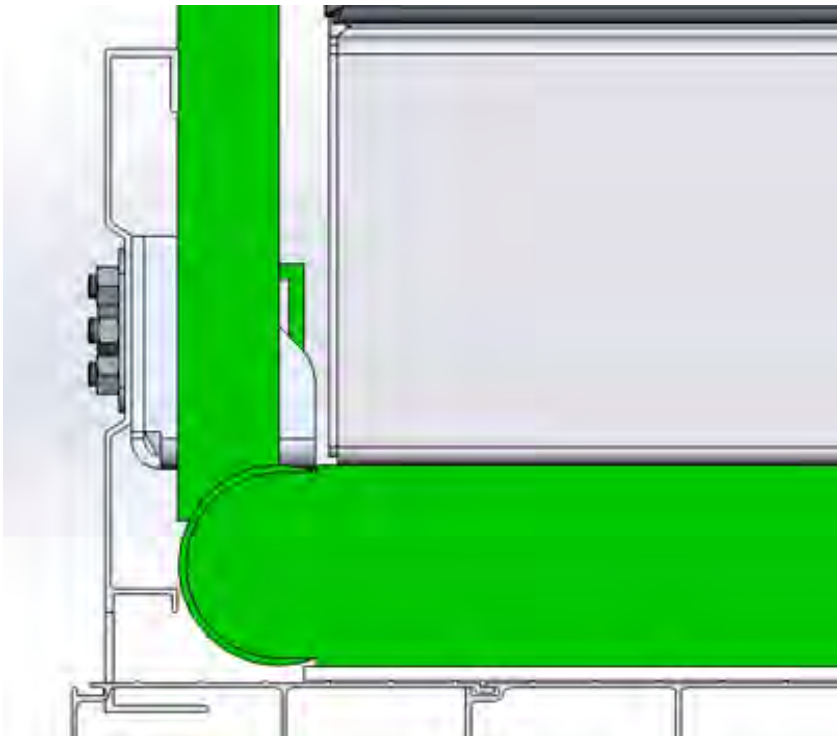
4. Mark and drill six 10mm holes through headboard using the welded headboard mount.
5. Position Backing Plate, part number 1912323, between headboard and vehicle cabin.

6. Use supplied bolts washers and nuts to fasten headboard mount assembly together as shown on drawing number 1912322.



REAR CLAMP- 1912861

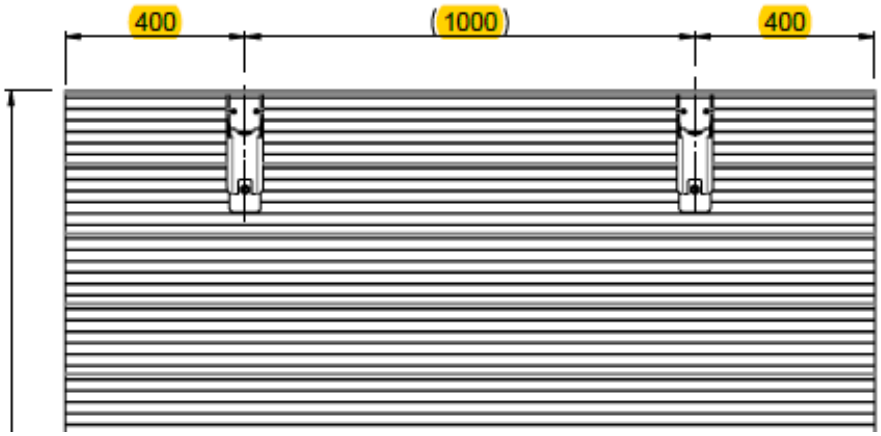
1. Fit fire unit onto tray back, ensuring the forwardmost round tube is contacting the headboard underneath the supplied headboard bracket.



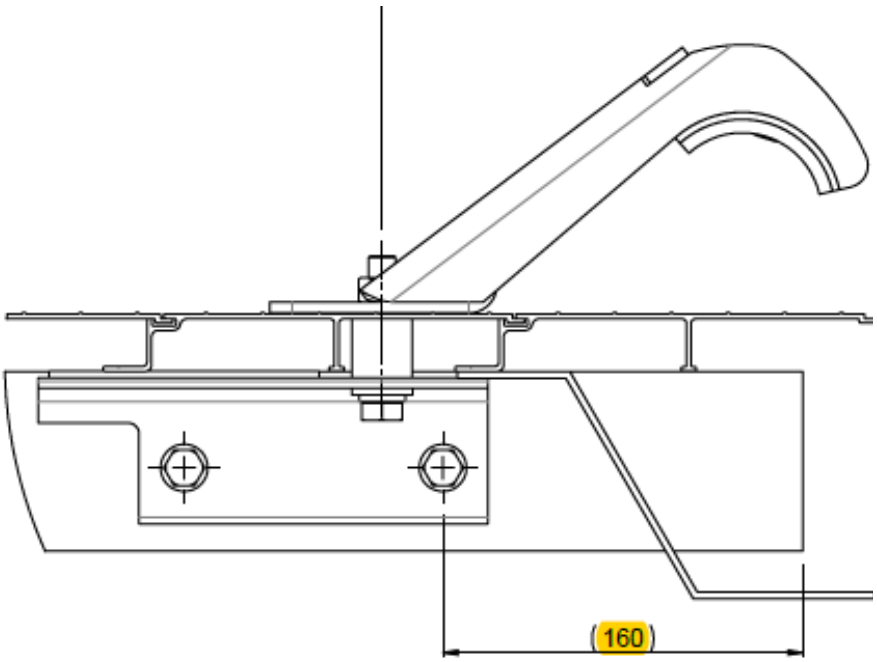
HEAD-BOARD BRACKET KIT

REAR CLAMP- 1912861

2. Position Rear Clamps, Part Number 1912857, as shown below

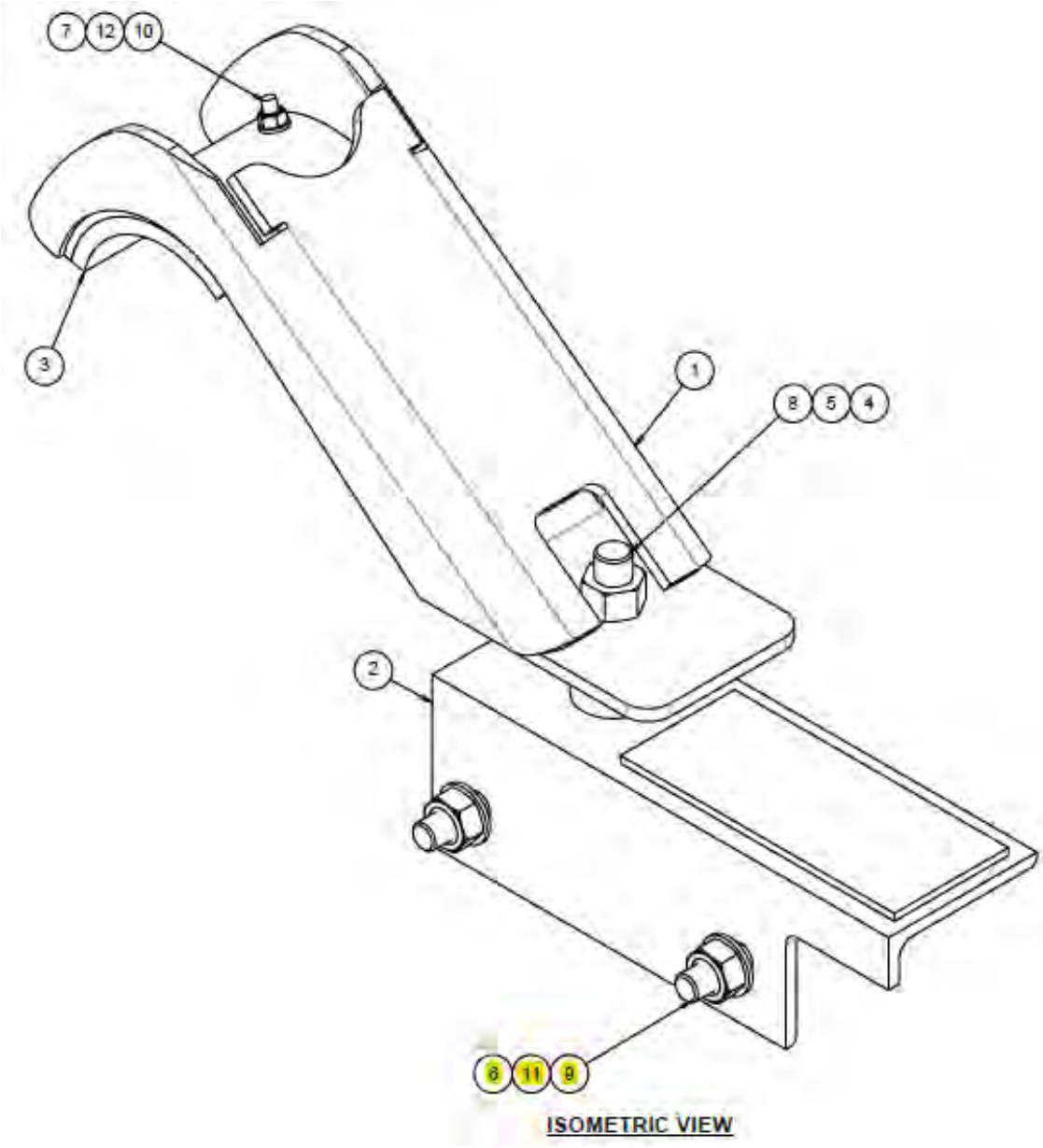


3. Mark and drill two 12mm holes through tray using rear clamp, part number 1912857 as drilling template.
4. Assemble Rear Clamp using M12 bolt and washers only as shown in Detail A below



DETAIL A

5. Mark and drill four 8mm holes under tray for items 6, 11 and 9 shown below.



6. Assemble items 6, 11 and 9 to hold the under tray support in place for times when the fire unit is removed.

WIRING QA2000 TO VEHICLE

WIRING GUIDELINES

WARNING

As the Quik Attack unit can be fitted to a wide range of vehicles, the wiring installation guide is general advice only. It is highly recommended that the wiring is installed by a suitably qualified person such as an Auto Electrician.

1. Install the circuit breaker as close to the battery as possible.
2. Route a twin sheathed 8 B&S Battery Cable from the battery, past the circuit breaker to a location on the tray that is suitable to connect to the QA2000 unit.

WARNING

Make sure the Black cable can reach a suitable earth location either at the battery terminal or a main body earth and the Red cable can be connected to the Circuit Breaker. Depending on the circuit breaker location, this usually involves stripping the sheathing off the Cable and cutting the Red cable to suit the Circuit Breaker.

3. Connect the Anderson Plug to the 8B&S Battery Cable at the Tray End.

WARNING

Ensure the Red cable is connected the positive of the Anderson Plug and the Black cable is connected to the negative of the Anderson Plug. The positive of the Anderson Plug is denoted by a “+” symbol and the negative by a “-“ symbol.connection.

4. Once the length to the tray has been determined, secure the Battery Cable to the vehicle using cable ties. Ensure the Battery Cable route to the tray is clear of all hot components i.e. exhaust etc, moving components i.e. tail-shafts, drive-shafts, gear or hand brake linkages etc.

WARNING

Avoid cable tying to brake and fuel lines as vibrations can cause the cable ties to wear through the lines over time.

5. Connect the tray wiring to the circuit breaker, then connect the Circuit Breaker to the Battery positive terminal.
6. Connect the Black Cable to the earth location, depending on the vehicle, this may be the Battery Negative Terminal or the Main Body Earth.

WARNING

Make sure the Circuit Breaker has been set and test the operation of the Quik Attack unit.

PUMP ENGINE SERVICE RECORD

Name: _____ Serial Number: _____

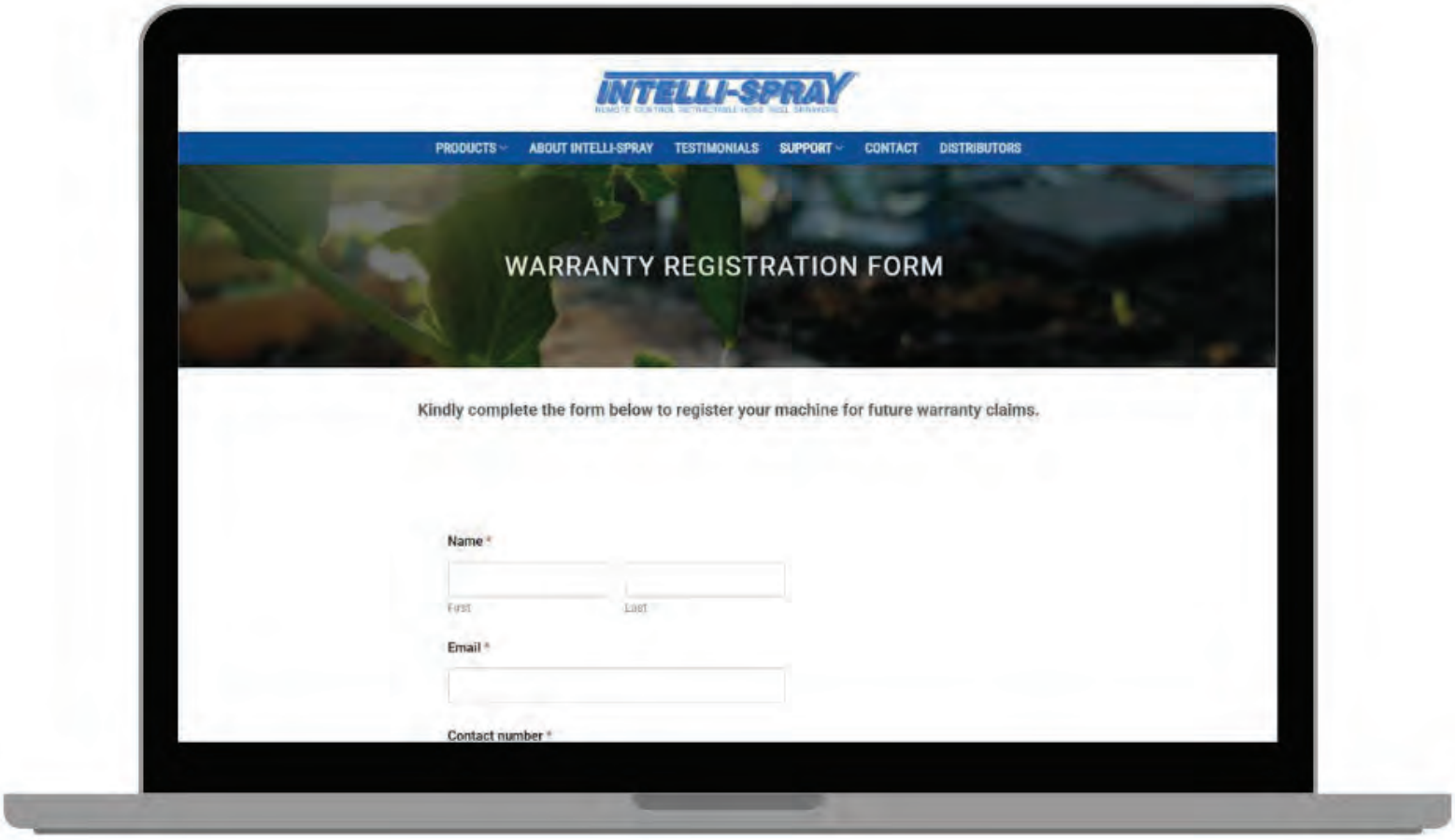
DATE	CHANGE OIL	CLEAN SPARK PLUG	CLEAN AIR CLEANER	CLEAN FUEL FILTER	CLEAN CARB	REPLACE SPARK PLUG	COMMENTS

WARRANTY REGISTRATION

To activate your Intelli-Spray unit warranty, please register your product online. Registration is quick and easy. Head to: intelli-spray.com/warrantyregisterform

To complete the following form, you will need the following details at hand:

- Full Name
- Email Address
- Contact Number
- Location
- Distributer Name
- Machine Model
- Serial Number (This can be found on your machine as shown in this photo)
- Date of Purchase



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Warranty Policy

This document sets out the warranties that are given by Quik Corp Pty Ltd (ABN 18 081 235 556) in relation to the Product purchased from or manufactured by Quik Corp.

1. Definitions

1.1. In this warranty policy: “Quik Corp” means Quik Corp Pty Ltd (ABN 18 081 235 556); “Customer” means the party who originally acquired the Product from Quik Corp, or an authorised distributor, reseller or dealer for Quik Corp, for their own use.

“OEM Equipment” means the items of equipment fitted to the product by Quik Corp and which items have been manufactured by others and have their own manufacturer’s warranty.

“Product” means the goods or machinery that the Customer acquired, and which were manufactured by Quik Corp.

“Date of Delivery” means the date on which the Product is physically delivered to the Customer at the address specified in the order, or collected by the Customer from Quik Corp or an authorised distributor, reseller or dealer, whichever occurs first.

2. Warranty

2.1. Subject to clause 3 and clause 4, Quik Corp warrants to the Customer that the Product will be free from proven defects in material and workmanship for twelve months from the Date of Delivery, unless a specific warranty period applies to a component listed in Appendix A.

2.2. The warranty is not transferable.

3. Limitations

3.1. This warranty does not cover damages resulting from shipping and handling, abuse, accidents, alterations, normal wear or failure to maintain or use the Quik Corp product with due care.

3.2. Quik Corp does not warrant that the operation of the product will be uninterrupted or error free. The Customer must read and follow all instructions and manuals for the setup, maintenance and use of the Product. If the Customer fails to do so, the product may not function correctly and may suffer other damage.

3.3. This warranty does not extend to OEM equipment which has its own warranty, and the Customer must rely on the OEM equipment warranty for any defects in material or workmanship relating to the OEM equipment.

3.4. This warranty does not extend to cover corrosion due to any cause nor to any damage to painted or anodised surfaces that occurs after the Customer takes delivery of the product.

3.5. This warranty does not cover time required to diagnose a warranty problem, this includes delays from the customer to respond to communication or sending required machines or parts for evaluation.

3.6. The use of parts not supplied or approved by Quik Corp may void the warranty in respect of any defect or damage caused or contributed to by such parts. Where genuine Quik Corp parts are available, Quik Corp recommends their use for all repairs to warranted components.

3.7. Repairs carried out by an unauthorised agent may void the warranty in respect of any defect or damage caused or contributed to by such repairs. Quik Corp strongly recommends that all warranty-related repairs be carried out by Quik Corp or an authorised Quik Corp Dealer/Service Agent.

3.8. Subject to any rights or remedies the Customer may have under applicable consumer protection laws, this warranty does not cover transportation, freight, insurance, or other costs associated with returning the Product or parts

for assessment, repair, or replacement under this warranty where the claim is not covered by this warranty or where no defect is found.

3.9. The time taken to remove and re-install a warranted part or component into other brands of equipment will not be covered by the Quik Corp warranty. Only parts and labour directly attributable to the repair of the Quik Corp unit is covered.

3.10. Quik Corp does not pay for cleaning, or clean the Product, accessories or work area before or after the warranty repair.

3.11. Quik Corp assumes no responsibility for improper choice of models or where products are used in excess of rated capacities and design functions, or under abnormal conditions. We make available a free technical service to help with any product selection, application or situation.

3.12. Where the Customer has acquired the Product for the purposes of a business, trade, or profession, applicable consumer protection legislation — including the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)), the New Zealand Consumer Guarantees Act 1993, and equivalent state, territory, or national legislation — does not apply to the supply of the Product, and the warranty coverage provided under this Policy constitutes the Customer's sole warranty remedy. Nothing in this clause affects any rights or remedies that cannot lawfully be excluded under applicable law.

4. Repair or Replace

4.1. During the warranty period, authorised Dealer/Service Agent shall repair or replace, at Quik Corp's discretion, without charge for parts and standard labour, any part of the Quik Corp Product which fails because of defects in material or workmanship unless the damage arises from:

4.1.1. Failure resulting from neglect or misuse, such as improper operation, lack of required maintenance or continued use of the Product after the discovery of a defect which results in greater damage to the Product.

4.1.2. Deteriorated or failed components such as but not limited to diaphragms, O-rings, hoses, seals, electrical wiring and connections damaged by corrosive chemicals, dirt and sand, excessive heat or moisture. The Customer should ensure the type and strength of chemicals used in the Product are compatible with the design of the Product.

4.1.3. The use of accessories, hardware, or software which were not manufactured by, installed by or approved in writing by Quik Corp.

4.1.4. The use of consumable items such as but not limited to oils, lubricants, diaphragms, O-rings, hose seals, gaskets, filter elements, flow meters, clutches, drive belts, pivot pins, paint, batteries, reel friction brakes, switches, hose rollers, spray guns and nozzles, as these items are considered to be normal wear items and are not warranted.

4.1.5. Component failure caused by not performing scheduled maintenance service such as oils, grease, failure to clean tanks, pumps, filters, spray lines, nozzles or any other components and not tightening or replacing loose or missing bolts, nuts, fittings, shields and covers.

4.1.6. Damage or machine failure caused by carelessness or accidental damage, improper operation, inappropriate transportation or storage of the Product. Please refer to the machine's user manual for proper operation guidelines.

4.1.7. Any contamination or leakages caused or induced by the Customer.

4.1.8. Any use or operation of the Product outside the physical, electrical or environmental specifications of the Product.

4.1.9. Any alterations, modifications, attachments or unauthorised repairs to the Product which have not been authorised in writing by Quik Corp; and

4.1.10. Failures due to faulty or inadequate electrical sources of power.

4.1.11 Damage caused by remaining water or liquid products left on any parts of the machine under freezing temperatures. This includes but it is not limited to, filters, pumps, tanks and hoses.

5. OEM Warranties

5.1. All OEM (Original Equipment Manufacturer) components are covered by the Original Manufacturer's Warranty. It is the Customer's responsibility to familiarise themselves with these warranties, and subject to clause 7, that is the only warranty given to the customer in respect of that part of the Product.

6. Statutory Rights and Exclusions

6.1. New Zealand. If the Product has been acquired for the purposes of a business, then pursuant to section 43(2) of the Consumer Guarantees Act 1993 ("CGA") it is agreed that the provisions of the CGA do not apply. To the fullest extent permitted by law in New Zealand, Quik Corp excludes any liability for any direct or indirect loss or damage of any kind arising from the Product, including consequential loss or damage or loss of profits, and loss or damage arising from the negligence of Quik Corp's employees and agents. The warranty is personal to the Customer and cannot be transferred to a subsequent purchaser (although the purchaser, in some circumstances, may have rights under the CGA or the Sale of Goods Act). These exclusions do not exclude Quik Corp's liability in respect of any warranties or guarantees implied by any relevant legislation in New Zealand which cannot legally be contracted out of.

6.2. Australia. Nothing in this warranty policy excludes, restricts, or modifies any consumer guarantee, right, or remedy to which the Customer may be entitled under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)). Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. The Customer is entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. The Customer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

7. Warranty Claim Procedure

7.1. To obtain warranty service:

7.1.1. The Warranty Registration Online Form must be submitted to Quik Corp by the Customer within 14 days of the Date of Delivery. Quik Corp may, at its discretion, accept late warranty registrations where the Customer can demonstrate reasonable cause for the delay.

7.1.2. The Customer must read the Operating manual before operating the Product.

7.1.3. All freight damage claims must be reported within the first 48 hours of the Date of Delivery. Please unwrap your unit for inspection immediately and report any damage including photographs.

7.1.4. The Customer must provide Quik Corp with notice of the defect within the warranty period and within a reasonable time of discovering the claimed problem, and must allow reasonable time for replacement or repair. As a guide, Quik Corp expects notification within 30 days of discovering a defect. The warranty claim process may take between 2–4 weeks depending on the parts involved and may be longer if the OEM has longer lead times.

7.2. Quik Corp may, at its discretion, request the Customer to deliver the alleged defective parts to an authorised servicing Dealer/Service Agent or to Quik Corp. Transportation of the Product to the authorised servicing Dealer/Service Agent or Quik Corp for warranty work is the responsibility of the Customer and is at the Customer's expense. Alternatively, the Customer may request a Quik Corp service technician to travel to the site of the Product to effect repairs or replacement, however the reasonable travel costs (including traveling time) of the service technician must be paid for by the Customer.

7.3. Any service outside the scope of this warranty will be charged for at Quik Corp's rates and terms then in effect.

8. Other

8.1. This warranty is in lieu of all other warranties (except those of title), expressed or implied, and there are no warranties of merchantability or fitness for a particular purpose.

8.2. Unless the Product has been purchased for personal, domestic or household use, any liability of Quik Corp to the Customer arising under statute which may not be excluded, restricted or modified by agreement is limited to an amount equal to, as determined by Quik Corp:

8.2.1. Replacement of the Product or supply of equivalent Product.

8.2.2. The repair of the Product.

8.2.3. The payment of the cost of replacing or repairing the Product; or

8.2.4. Refund of the purchase price paid by the Customer.

8.3. Subject to clause 7.2, in no event shall Quik Corp or the authorised Dealer/Service Agent be liable for any loss of profit or any consequential, indirect or special loss, damage or injury of any kind whatsoever arising directly or indirectly from the Product or any defect.

8.4. The benefits under this Warranty are in addition to other rights and remedies under a law in relation to the Product.

8.5. The judgement of Quik Corp in all cases of claims under this warranty shall be final and conclusive and the Customer agrees to accept its decisions on all questions as to defect, repair and to the exchange of any part or parts.

Appendix A:

1. Bertolini Pumps – The standard warranty period is 6 months from the Date of Delivery. Where the Customer uses Quik Flush pump and tank cleaner from new (i.e. from the date of first use of the Product), the warranty period is extended to 24 months from the Date of Delivery. To be eligible for the extended 24-month period, evidence of Quik Flush usage must be provided upon request.

2. Honda Motors – Honda engines are covered by Honda's own manufacturer warranty of up to 3 years. Customers must register their Honda engine and direct all engine warranty claims to their nearest authorised Honda dealer. Refer to the Honda Engine Manual supplied with the Product for full terms, conditions, and the registration process.

3. Radio Receiver – Warranty period is 12 months from the Date of Delivery on all models. This warranty covers manufacturing defects only and does not cover damage resulting from immersion in liquid, physical impact, or exposure to corrosive chemicals.

4. Steel Frame / Structural Integrity – The powder-coated steel frame and skid chassis of the Product are warranted against defects in material and workmanship for 5 years from the Date of Delivery. This warranty covers structural integrity only and does not include surface coating, corrosion, or damage resulting from chemicals, physical impact, or improper use or storage.

5. Kohler Diesel Engines – Kohler engines are covered by Kohler's own manufacturer warranty. Customers must direct all engine warranty claims to their nearest authorised Kohler dealer. Refer to the Kohler Engine Manual supplied with the Product for full terms, conditions, and the registration process.

6. UV-Stabilised Poly Tank

– Subject to the conditions below, the UV-stabilised polyethylene tank supplied with the Product is warranted against defects in material and workmanship for the lifetime of the Product. This lifetime warranty applies only where: (a) the Customer has submitted the Warranty Registration Online Form within 14 days of the Date of Delivery; and (b) the Product has remained in the continuous ownership of the original Customer and has not been sold, transferred, or hired to any other party. This lifetime warranty does not cover: tanks used for diesel fuel, petroleum products, or chemicals that are incompatible with the tank material; UV degradation caused by aftermarket coatings, wraps, or covers applied to the tank; or physical damage, impact damage, or damage resulting from improper use, storage, or transportation. Applicable to units ordered on or after 1 June 2026 only.

Note on Warranty Registration (Appendix A, Item 6): Failure to submit the Warranty Registration Online Form within 14 days of the Date of Delivery will not affect the Customer's rights under the 12-month base product warranty set out in clause 2.1, but will result in forfeiture of the lifetime warranty applicable to the UV-Stabilised Poly Tank under item 6 of this Appendix A, unless Quik Corp accepts a late registration at its discretion under clause 7.1.1.

Document Revision History

Version	Date	Summary of Changes
1.0	July 2024	Original issue.
2.0	June 2026	Effective date notice added (units ordered on/after 1 June 2026). Lifetime UV-stabilised poly tank warranty introduced (Appendix A item 6, conditional on original ownership and registration). Steel frame warranty wording clarified (item 4). Bertolini pump and Honda engine warranty wording improved (items 1–2). Kohler diesel engine added (item 5). Radio Receiver warranty improved and exclusions clarified (item 3). Date of Delivery defined and standardised across all warranty periods. ACL consumer guarantee clause added (clause 6.2). NZ clause 6.1 subheading clarified. Clauses 3.6 and 3.7 reframed for ACL compliance. Clause 4.1.4 consumables list corrected (radio components removed as separately warranted). Clause 7.1.1 discretionary late registration waiver added. Clause 7.1.4 defect notification window changed to reasonable time. Clause 8.2 typo corrected. Clause 3.3 typo corrected. Various minor grammar and punctuation corrections throughout.
2.1	June 2026	Minor policy amendments. Applicable to units ordered on or after 1 June 2026.

YOUR NOTES